

JORNADA NYC Coronavirus - Resources and Information

Introduction

The novel coronavirus (COVID-19/SARS-CoV-2) is a global pandemic virus currently prevalent throughout NYC. During these times we may feel the urge to help or may simply need some resources to help us through these times. This document has some information and resources that could be useful to us as JORNADISTAS living in NYC. Please note that there is a lot of information out there and that this is only a shortlist of some current information.

ALWAYS CALL BEFORE GOING TO ANY STORES, OR MEDICAL CENTERS TO CONFIRM THE HOURS OF THE LOCATION.

Contact

If you would like to submit a new resource or update/correction to something on this page, please fill out the form at [HERE](#)

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Food Resources (GENERAL)

PUBLIC SCHOOLS

Department of Education Meal Hubs (Breakfast, Lunch, and Dinner)

- To ensure everyone can access nutritious meals, the Department of Education's Meal Hubs have expanded service to include all **children and adults** across the five boroughs starting on Friday, April 3.
 - Sites will be serving grab-and-go meal service for adults and children and no one will be turned away.
 - No registration or identification required.
 - Meal hubs will operate from 7:30am-11:30am for children and families and 11:30 am- 1:30pm for adults.
 - No one will be turned away at any time
 - All adults and children can pick up three meals at one time.
 - Vegetarian and halal options available at all sites.
- Parents/guardians CAN pick up meals without their children present
- Please check the **DOE website (1)** for updates and **search for Free Meals at the select public school buildings here** or text "NYCFOOD" or "COMIDA" to 877-877.

SENIOR CITIZENS

Meals for Seniors (60-years-old and above)

- Senior centers are closed throughout NYC, but are still offering certain services.
- Starting March 30, all Department For The Aging (DFTA) funded Senior Centers transitioned away from grab-and-go and are now providing meals through a centralized Meal Delivery program
 - Seniors WHO ARE ALREADY REGISTERED WITH A SENIOR CENTER will receive a 5 meal package once per week and will be notified of their delivery via phone call.
 - Seniors (homebound or not) can email agingconnect@aging.nyc.gov or call Aging Connect at 212-Aging-NYC (212-244-6469) or 311 to set up directly delivered meals
 - Homebound seniors can also sign up for home-delivered meals by [clicking on the name of a DFTA-funded case management agency here](#) and calling the listed phone number
- Meal Delivery (see local list below for meal delivery providers)
 - Meal delivery services work on a case-by-case basis and may offer breakfast, lunch and/or dinner depending on the case.
 - **Citymeals on Wheels** delivers meals to seniors meeting the following criteria:
 - Must be 60 years of age or older
 - Must be unable to prepare nutritious meals or have no one to do so for you
 - Must be able to live safely at home if services are provided to you
 - Must be physically or mentally incapacitated and in need of some assistance
 - Even if you receive home care or Medicaid, you are still eligible to get meals if the home care worker cannot prepare a meal to fit your dietary or religious restrictions, or if he or she is designated to assist only with other tasks.



- **Click this link** and enter your zip code at the bottom of the page to sign up, or call the organization at 212-687-1234.

Special Supermarket Shopping Hours for Seniors Only

- **Big Lots**
 - First shopping hour is reserved for senior citizens and at-risk individuals.
 - See [Store Finder Here](#) for the nearest Big Lots
- **Costco**
 - 8 am to 9 am on Tuesday and Thursday for members 60 and older
 - See [Store Finder Here](#) for the nearest Costco
- **Dollar General**
 - Stores open 1 hour early for seniors only.
 - See [Store Finder Here](#) for the nearest Dollar General
- **Fairway Market**
 - 8 a.m. to 9 a.m. open to those 65 and older, those with increased susceptibility to serious illness, and expecting mothers
 - See [Store Finder Here](#) for nearest Fairway Market
- **Stop and Shop**
 - 6:00 am – 7:30 am is reserved for senior customers.
 - See [Store Finder Here](#) for the nearest Stop and Shop
- **Target**
 - First shopping hour on Wednesday morning is reserved for seniors and those with underlying health conditions.
 - See [Store Finder Here](#) for the nearest Target
- **Trader Joe's**
 - 9 am to 10 am, a special line for senior customers outside the store to ensure expedited service.
 - See [Store Finder Here](#) for the nearest Trader Joe's
- **Whole Foods**
 - Stores open 1 hour early for seniors only
 - See [Store Finder Here](#) for special senior hours at your closest Whole Foods.

Always call ahead before visiting to see if their hours or services have changed as a result of COVID-19



UNEMPLOYMENT ASSISTANCE

Federal Disaster Unemployment Benefits

New York Unemployment Assistance: Guidance

New York Unemployment Assistance: Application

Business assistance

NYC Small Business Services: Guidance and assistance for Businesses

(en Español)

NYC SBS: Preparedness, Response, Recovery

Bartender Emergency Assistance Program

***Federal Small Business Administration: Coronavirus Small Business
Guidance & Loan Resources***

Food & food insecurity

Food Bank NYC: Find the Help You Need

Disaster Supplemental Nutrition Assistance Program (D-SNAP)



[NYC D-SNAP page](#)

[SNAP/Food Assistance](#)

[WIC](#)

[Soup Kitchens / Food Pantries by Borough](#)

[NYC Meal Hubs offering free meals for all New Yorkers](#)

[Invisible Hands: Safe, free deliveries for NYC's most at-risk community members](#)

Housing

Tenants Rights Hotline: 212-979-0611 (English and Spanish)

[RTC Coalition: FAQ on the eviction moratorium](#)

[DHCR Advisory Opinion to Landlords on COVID-19](#)

[NYC DOB Map of Essential Active Construction Sites](#)

Medical

About NYC's Paid Safe and Sick Leave

NYC Health + Hospitals

Other social services

Public Health Solutions: help enrolling in health care, food stamps (SNAP), and nutrition resources

My Bronx Impact

Aunt Bertha: search tool

Access HRA

CAMBA (food, eviction prevention, rape crisis line, refugee support, etc)

COVID-19 and the Child Welfare/Foster system

Free WiFi

At home

- ***Comcast: offering Essentials internet service designed for low-income families free for 60 days for new qualifying customers. Visit <https://www.internetessentials.com> for more information. Call 1-855-8-INTERNET for set up.***

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- ***Spectrum: households with K-12 students can get free Spectrum Wifi for 60 days (including free installation for new customers). Call 1-844-488-8395 for set up.***

On the go

- ***Comcast: Xfinity WiFi hotspots will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi.***
 - ***AT&T is providing free access to its public WiFi hotspots. Look for “att-wifi” or “attwifi” in the list of available wireless networks from your smartphone or laptop.***
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NYC Donations

Requests for donations of time, supplies, and other.

How to Donate Supplies to NY Hospitals In Need - overview [article by The City](#)

In It Together NYC - connects healthy volunteers to emergency food organizations/food pantries. [Volunteer](#).

Masks 4 Medicine- [Info](#)

NYC Mask Crusaders Personal Protective Equipment Donor Form- [Info](#)

PPE to NYC - donate PPE to NYC hospitals - if you're an NYC physician or resident in need of PPE, text 917-300-9466 with: your name, your role, the department you need PPE for, your location/affiliated hospital, what specific PPE items are needed - [website](#) - find a drop off site [here](#)

Mask Match - Request or donate masks to healthcare workers, nationally - [website](#) - [twitter](#) - [facebook](#) - [instagram](#)

Donate blood - [make an appointment](#)

Homebound seniors - Volunteer to support home-bound seniors with Heights and Hills - [Google Form](#), [Tweet](#), [Website](#)

New York Cares COVID-19 relief volunteering - [Volunteer Form](#) [4/2/20 volunteer form is closed, but interested people can [sign up to be notified about future projects](#)]

Healthcare provider surge staffing with NYC HELP NOW - [signup form](#) [4/1/20 volunteer form closed, but NY state certified healthcare workers can [sign up to be notified about future opportunities](#)]

Food and Food Insecurity

Free food options

Free Meals at 400 NYC Meal Hubs - [find a free meal location](#) - Any New Yorker who wants one can get three free meals a day at more than 400 Meal Hubs across the city,

including vegetarian and halal options - contact NotifyNYC@oem.nyc.gov with questions or concerns

Food Bank NYC - [Find the help that you need](#)

Food Help NYC - [Map](#)

Soup Kitchen and Food Pantries - [search by borough](#)

Club A Kitchen - free nonperishables every Saturday at the intersection of Myrtle & Broadway in Brooklyn

NYC public school students may pick up free grab-and-go breakfast and lunch from 7:30am-1:30pm outside the main entrance to every school building. Students may go to their regular school or the one closest to them.

To find out whether you qualify for SNAP (food stamps) - [Info](#)

Free Baby Formula - WIC members can have baby formula delivered FREE to all New York City boroughs. Dial 718-405-9111

Free Veggies for Restaurant Workers - Local Roots CSA is giving away free vegetables to restaurant workers that are without work and money right now: info@localroots.nyc

Restaurant Workers Relief Program -- see posts for info on how laid off restaurant workers can pick up free dinners at [Olmsted](#) in Prospect Heights or [Gertie](#)

Housing

As of Monday March 16, eviction proceedings and pending orders will be suspended statewide until further notice. Housing court functions such as landlord lockouts, repair orders, and serious code violations will continue.

As of Thursday March 19, New York has implemented a 90-day foreclosure moratorium and mortgage relief period for owners who can demonstrate they are not able to make timely payments due to the impact of the virus.

Tenants Rights Hotline by Met Council - 212-979-0611 (ingles y espanol) or more [info](#)

NYC Tenants' Rights During COVID-19 Emergency - Resource created by some lawyers at Mobilization for Justice (MFJ) NYC - [Link](#)

Report attempted evictions - Anyone with knowledge of City marshals attempting to execute on warrants of eviction can report this activity by calling DOI's Bureau of City Marshals at (212) 825-5953.

Support for eviction prevention: [Bronx Works](#), [Catholic Charities](#) (helps regardless of denomination), [Coalition for the Homeless](#)

Utilities

As of Friday March 13, New York utilities have volunteered to suspend utility shut-offs for power, heat and water for all customers.

Free WiFi at home:

Comcast - offering Essentials internet service designed for low-income families free for 60 days for new qualifying customers. Visit <https://www.internetessentials.com/> for more information. Call 1-855-8-INTERNET for set up.

Spectrum - households with K-12 students can get free Spectrum Wifi for 60 days (including free installation for new customers). Call 1-844-488-8395 for set up.

Wifi via smartphone:

Metro PCS, T-Mobile, Sprint, AT&T and Comcast are all lifting their unlimited data caps for cell phone subscribers for at least 60 days. Contact your cellphone provider for more information.

MetroPCS will allow you to add a free 10GB of mobile hotspot per month by adding an add on service available in the MyMetro app, [MyAccount](#) or by calling Care at 611.

T-Mobile and Metro by T-Mobile are providing customers an additional 20GB of mobile hotspot/tethering service for the next 60 days coming soon.

Disability Rights

Disability Rights New York Legal Services - DRNY provides free legal and advocacy services to individuals with disabilities. Working tirelessly to protect and advance the

rights of children and adults with disabilities, DRNY is committed to enabling those we serve to exercise their own life choices and fully participate in community life - [info](#)

Medical Needs

Call 311 with any medical questions.

[To find out whether you can qualify for Medicaid or other free and low cost health insurance.](#)

NYP virtual urgent care - Virtual urgent care through a smart phone app available to anyone in the NY, NJ, CT, or Florida. It costs \$49 for the visit, receipt can then be submitted to insurance - [Link](#)

New York Presbyterian COVID-19 Community Hotline - hotline staffed by nursing and medical students which is available to answer FAQs and address concerns about COVID-19. The hotline is available to provide information only, and not to diagnose, treat, or give a medical opinion - call 646-697-4000 - [more info](#)

Offers of support:

- An urgent care clinic called [Kamin Health](#) wrote in to say they would like to help New Yorkers who need an urgent care visit but cannot afford to pay/are uninsured by waiving fees. Email yosef@kaminhealth.com to request assistance with waiving fees. Locations in Crown Heights, Boro Park, Williamsburg, and Fresh Meadows and they also do tele-health. See [tweet by Yosef](#).

Mental Health Support

Mental Health Hotline/Chat- [Info](#)

Mental Health Chat For Undocumented People- [Instagram Live Chat](#)

Free, remote peer counseling - Open to anyone in emotional or psychiatric distress. Text (929) 277-8291 to schedule a phone or zoom session. Donate [@LouisFelix](#) on venmo.

Mental Health for Front Line Workers/COVID Workers - [info](#), [offer support/volunteer](#)

NY statewide COVID-19 Mental Health hotline - [info](#), call 1-844-863-9314. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling.

Domestic Violence Resources

National Domestic Violence Hotline - Phone hotline and online chat support & resources for

victims of domestic violence: <https://www.thehotline.org/help/> or 1-800-799-SAFE (7233).The

Hotline is available 24/7 in more than 200 languages. All calls are free and confidential.

National Deaf Domestic Violence Hotline - The Deaf Hotline has advocates available 24/7 for crisis intervention, education, information and referrals for Deaf, DeafBlind, DeafDisabled callers: <https://thedeafhotline.org>. This hotline has online chat, video call, or email options. Reach them at nationaldeafhotline@adwas.org or video call at 855-812-1001 (VP).

VIP Mujeres - Free bilingual domestic violence hotline (Spanish/English), as well as resources, temporary shelter and legal support. <https://www.vipmujeres.org/get-help/covid-19-update/> or 1-800-664-5880. Their website has a 'safe exit' option if you share a computer with your abuser.

AVP - AVP empowers lesbian, gay, bisexual, transgender, queer, and HIV-affected communities and allies to end all forms of violence through organizing and education, and supports survivors through counseling and advocacy. - <https://avp.org/> or 212-714-1141

Childcare

Childcare timebank - A childcare timebank that a central BK childcare coop has set up for COVID-19 childcare: <https://ittakesacity.timebanks.org/>

Free Baby Formula - WIC members can have baby formula delivered FREE to all New York City boroughs. Dial 718-405-9111

Fun & Entertainment

[Code in Place \(Stanford\)](#) - Free Python coding class offered by Stanford

Virtual Live DJ sets & related DJ discussions - [Nowadays](#) - every night, 8pm to Midnight. Donation-based (as low as \$5/ month) for access to the full library -- to help keep the NYC venue alive.

[Unemployed NYC musicians offering lessons](#)

[The Skint](#), typically a live events resource, is publishing livestreamed/digital events

Free quarantine games - Listing of free online board games, etc to play with friends - [link](#)

HBO Free Shows During Quarantine - HBO has made a lot of shows available to watch for free without subscription - [link](#)

Food Resources (BY BOROUGH)

Bronx

Bronx Mutual Aid Network (FAM) - [Google Document](#), [Tweet](#)

NYC Shut It Down- Food Delivery - [4/1/20 no longer taking requests: [request form](#)]

Brooklyn

All Brooklyn - Coronavirus Neighborhood Help [sign-up/request form](#)

All Brooklyn - Brooklyn Mutual Aid Network (FAM) - [Google Document](#), [Tweet](#)

All Brooklyn - service workers coalition grocery delivery and other- [Info](#), [volunteer form](#)

All Brooklyn - COVID19 Mutual Aid Organizing (Boerum Hill, Brooklyn Heights, Carroll Gardens, Cobble Hill, Columbia Waterfront, Williamsburg) Project - [Volunteer form](#), text (929) 314 0899 or email brooklynmutualaid@gmail.com

Bed-Stuy Strong - [Slack](#), BedStuyStrong2020@gmail.com [4/2/02 slack invite link is inactive]

Boerum Hill/Downtown BK Neighborhood services and support - [Survey sign up](#)

Brooklyn Donates - Resource page for donating to/supporting local businesses in Ditmas Park / Midwood / Kensington. [Main Link/Instagram](#)

Bushwick Mutual Aid - Coronavirus - [Facebook Group](#)

Carroll Gardens Mutual Aid - Coronavirus - [Facebook Group](#)

Central and North Brooklyn by Brooklyn Mutual Aid - [volunteer sign up and onboarding](#)

Crown Heights Mutual Aid - [Facebook Group](#), [volunteer form](#), visit bit.ly/crownheightsaid to join the Slack

Crown Heights, BK - Free lunch and dinner pickup at The Bergen @ 1299 Bergen St

11:30am - 1:30pm daily lunch, 4:30pm - 6:30pm for dinner. See [March 23 FB post](#) and [The Bergen's FB page](#) for menu info and updates. To donate and support this program, venmo @thebergenbk to donate or Cash app: \$BU2018.

Ditmas Park/Flatbush/Prospect Park South Coronavirus Neighborhood Help - [Google form](#)

Fort Greene - [link](#)

Kensington Group for Mutual Aid (Coronavirus) - [Facebook Group](#)

North Brooklyn [Mutual Aid Sheet](#)

Help Prospect Heights - A directory of local businesses and how to help them or order from them. [Main Link](#).

Prospect Lefferts Gardens - Prospect-Lefferts Gardens Neighbors [Facebook Group](#) - [Google Spreadsheet](#) for volunteers & at risk people

Prospect Heights - Prospect Heights West Neighborhood Support & Preparedness - [Facebook Group](#)

Prospect Heights Virtual Tip Jar - Send "tips" directly to service workers at Prospect Heights businesses in Brooklyn. [Main Link/Add your name to the tip jar!](#)

Prospect Heights Small Business Relief Fund - A solidarity fund to support small business owners and workers in our immediate neighborhood. Contact: phsmallbusiness@gmail.com. [Main Link/GoFundMe/Instagram](#)

Red Hook Coronavirus Community Cooperative Committee - [Google Form](#)

South Brooklyn Community - COVID-19 Neighborhood Volunteers - [Google Spreadsheet](#)

City Councilmember Brad Lander - Do you want to find a way to help support neighbors? [Share your ideas and we'll follow up with ways to organize together digitally.](#)

Queens

Queens Mutual Aid Network (FAM) - [Google Document](#), [Tweet](#)

Queens Mutual Aid Network - [Volunteer form](#), email queensmutualaid@gmail.com if you are seeking help

Astoria Mutual Aid Network - If you have a non-emergency need and are based in Astoria, NY, please call or text 646-397-8383 or email astoriamutualaid@gmail.com and they will get you help. [Volunteer Form](#) for anyone who can help.

Jackson Heights New Immigrant Community Empowerment (NICE) - offering groceries and cooked meals daily outside 71-29 Roosevelt Avenue - [Website](#)

Long Island City Relief COVID-19 Response Group - [Food collection and distribution](#), weekday grab and go meal distribution daily between 12:00pm - 2:00 pm ([link for participating restaurants](#)), and resource and volunteer mobilization ([link](#))

Ridgewood Mutual Aid Network (Ridgewood Tenants Union) - [volunteer sign up form](#) - [mutual aid fund](#)

Rockaway Mutual Aid and Support Group - [Facebook Group](#)

Woodside/Elmhurst - Bayanihan Woodside/Elmhurst - Community Response to COVID-19 - We are Filipinos / Fil-Ams in Woodside and Elmhurst Queens, NY & surrounding neighborhoods sharing local resources during the Coronavirus crisis. We also are creating this space to offer mutual/community support in the neighborhood, for any immunocompromised or elderly people who may need groceries, pharmacy pick ups, or other errands done at this time. This is organized by the National Alliance for Filipino Concerns (NAFCON) Northeast - [Join Group](#) -

Staten Island

Staten Island COVID-19 Volunteers- [Google Form](#)

Staten Island Mutual Aid Network (FAM) - [Google Document](#), [Tweet](#)